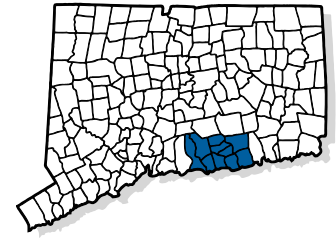


Estuary TRANSIT DISTRICT

Operator	DATTCO, INC.
Administrator's Name	JAMES RODE
Title	Administrator, Estuary Transit District
Address	455 Boston Post Rd, Unit 204b, Old Saybrook Ct 06475
Phone information number	860-395-0891
Fax number	860-395-0248
E-mail	jrodeestuary@sbcglobal.net
Web	www.estuarytransit.org



SYSTEM PROFILE ►



The Estuary Transit District was formed in 1981 by the nine towns of the Connecticut River Estuary Region to provide local, coordinated public transportation for the residents of the area. The District operates a flexible service route (fixed stops with deviations) in the shoreline towns of Clinton, Westbrook, and Old Saybrook, Monday through Saturday. Rural dial-a-ride service is also available in all nine towns on a limited schedule Monday through Friday. The District participates in the Jobs Access Program through Regional Growth Connection.

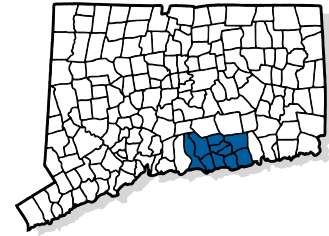
Estuary Transit has recently embarked on a campaign to revamp its bus routes throughout the area. Building on the success of its shoreline flex route, the District will develop new routes to serve the towns of Chester, Deep River, Essex and Old Lyme. Regular bus stops will be established at the local train stations and schedules will be coordinated to facilitate transfers. New marketing efforts have begun and the District continues to work closely with several different agencies to promote greater community involvement in public transportation.

SERVICE SUMMARY ►

8 buses serving 9 towns, 6 runs Monday-Friday, 1 run Saturday

Estuary TRANSIT DISTRICT

Operator: DATTCO, INC.
 Administrator's Name: JAMES RODE
 Title: Administrator, Estuary Transit District
 Address: 455 Boston Post Rd, Unit 204b, Old Saybrook Ct 06475
 Phone information number: 860-395-0891
 Fax number: 860-395-0248
 E-mail: jrodeestuary@sbcbglobal.net
 Web: www.estuarytransit.org



ESTUARY TRANSIT DISTRICT

RURAL TRANSIT SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 478	\$ 130,679	\$ 121,916	\$ 79,668	-99.4%
expense	\$ 164,300	\$ 319,666	\$ 319,685	\$ 278,644	-41.0%
net deficit	\$ 163,822	\$ 188,987	\$ 197,769	\$ 198,976	-17.7%
cdot share	\$ 46,607	\$ 55,639	\$ 59,548	\$ 57,826	-19.4%
passenger trips	5,945	24,602	35,515	40,269	-85.2%
deficit/passenger	\$27.56	\$7.68	\$5.57	\$4.94	457.7%
cost/passenger	\$27.64	\$12.99	\$9.00	\$6.92	299.4%
operating ratio	0.3%	40.9%	38.1%	28.6%	

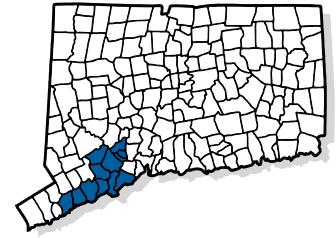
SHORELINE SHUTTLE

OPERATED BY ESTUARY TRANSIT DISTRICT

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 19,191	\$ 18,451	\$ 21,276	\$ 16,883	13.7%
expense	\$ 168,629	\$ 146,787	\$ 145,613	\$ 127,102	32.7%
net deficit	\$ 149,438	\$ 128,336	\$ 124,336	\$ 110,219	35.6%
cdot share	\$ 72,028	\$ 61,367	\$ 65,926	\$ 54,044	33.3%
passenger trips	17,341	18,765	19,161	16,299	6.4%
deficit/passenger	\$8.62	\$6.84	\$6.49	\$6.76	27.4%
cost/passenger	\$9.72	\$7.82	\$7.60	\$7.80	24.7%
operating ratio	11.4%	12.6%	14.6%	13.3%	

Greater Bridgeport TRANSIT AUTHORITY

Operator	GREATER BRIDGEPORT TRANSIT AUTHORITY
Administrator's Name	JEFFERY J. O' KEEFE
Administrator's Title	CHIEF EXECUTIVE OFFICER
Address	ONE CROSS STREET, BRIDGEPORT, CT 06610
Administrative number	203-366-7070
Phone information number	203-333-3031
Fax number	203-335-9813
E-mail	dholcomb@gbtabus.com
Web	www.gbtabus.com



SYSTEM PROFILE ►



The Greater Bridgeport Transit Authority (the Authority), established under state statute in 1971, provides bus transit services in Bridgeport, Fairfield, Stratford and Trumbull, with limited services to Monroe, Shelton and Derby. In addition to 16 fixed routes, the Authority offers the Stratford Commuter Connection, a shuttle service between the Stratford train station and north Stratford and the Fairfield Trolley, a cross-town bus route served by the Authority's replica trolley. In conjunction with Milford and Norwalk transit agencies, the Authority operates the Coastal Link, providing frequent local service between Milford and Norwalk.

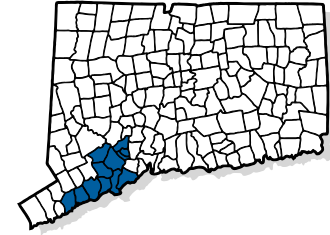
The Authority also provides extensive service for the elderly and disabled of the Bridgeport Region through its GBTAcess Program. Eligible riders are provided door-to-door service by a fleet of 20 minibuses.

SERVICE SUMMARY ►

56 fixed route buses serving 7 towns / 16 routes / 20 minibus service for the elderly and disabled

Greater Bridgeport TRANSIT AUTHORITY

Operator GREATER BRIDGEPORT TRANSIT AUTHORITY
Administrator's Name JEFFERY J. O' KEEFE
Administrator's Title CHIEF EXECUTIVE OFFICER
Address ONE CROSS STREET, BRIDGEPORT, CT 06610
Administrative number 203-366-7070
Phone information number 203-333-3031
Fax number 203-335-9813
E-mail dholcomb@gbtabus.com
Web www.gbtabus.com



TRANSIT AUTHORITY - GREATER BRIDGEPORT

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 3,896,771	\$ 4,001,144	\$ 4,160,157	\$ 3,990,950	-2.4%
expense	\$ 10,174,451	\$ 9,993,913	\$ 9,962,630	\$ 9,394,129	8.3%
net deficit	\$ 6,277,680	\$ 5,992,769	\$ 5,802,473	\$ 5,403,179	16.2%
cdot share	\$ 5,983,976	\$ 5,838,025	\$ 5,756,072	\$ 5,353,028	11.8%
passenger trips	3,525,559	3,635,006	4,138,759	3,855,680	-8.6%
deficit/passenger	\$1.78	\$1.65	\$1.40	\$1.40	27.1%
cost/passenger	\$2.89	\$2.75	\$2.41	\$2.44	18.4%
operating ratio	38.3%	40.0%	41.8%	42.5%	

TRANSIT AUTHORITY - GREATER BRIDGEPORT

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 181,555	\$ 188,102	\$ 145,534	\$ 117,660	54.3%
expense	\$ 1,698,994	\$ 1,778,484	\$ 1,589,005	\$ 1,659,995	2.3%
net deficit	\$ 1,517,439	\$ 1,590,382	\$ 1,443,471	\$ 1,542,335	-1.6%
cdot share	\$ 1,457,438	\$ 1,457,438	\$ 1,409,286	\$ 1,380,712	5.6%
passenger trips	72,559	78,619	72,508	81,349	-10.8%
deficit/passenger	\$20.91	\$20.23	\$19.91	\$18.96	10.3%
cost/passenger	\$23.42	\$22.62	\$21.91	\$20.41	14.7%
operating ratio	10.7%	10.6%	9.2%	7.1%	

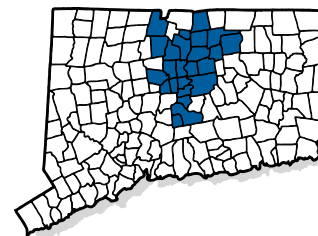
TRANSIT AUTHORITY - GREATER BRIDGEPORT

DIAL-A-RIDE OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue			\$ 6,596	\$ 4,281	
expense			\$ 71,939	\$ 59,894	
net deficit			\$ 65,343	\$ 55,613	
cdot share			\$ 26,999	\$ 52,600	
passenger trips			3,262	2,941	
deficit/passenger			\$20.03	\$18.91	
cost/passenger			\$22.05	\$20.37	
operating ratio			9.2%	7.1%	

Greater Hartford TRANSIT DISTRICT

Operator	GREATER HARTFORD TRANSIT DISTRICT
Administrator's Name	ARTHUR L. HANDMAN
Administrator's Title	EXECUTIVE DIRECTOR
Address	ONE UNION PLACE, HARTFORD, CT 06103
Phone information number	860-247-5329
ADA Reservations:	860-724-5340
Fax number	860-549-3879
E-mail	ghtd@compuserve.com
Web	www.hartfordtransit.org



SYSTEM PROFILE ►



Since 1976, the Greater Hartford Transit District (the District) has been providing special transportation services in the Hartford region. Today, the District provides transportation for the elderly and persons with disabilities and ADA complementary paratransit service with approximately 60 paratransit buses during peak periods. The District also leases paratransit buses to 29 towns and social service agencies in the Capitol Region for their respective dial-a-ride programs for the elderly and persons with disabilities. This year, the District purchased 15 paratransit buses to replace vehicles that have reached the end of their useful life. The District has been providing transportation to people entering the work force as part of the Capitol Region Partnership's Job Access Program.

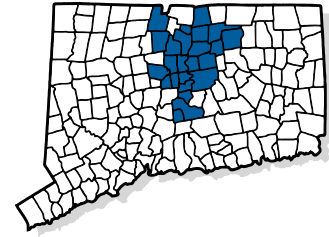
On behalf of CDOT, it also administers the Statewide Drug and Alcohol Testing Program and Statewide Transit District Insurance Consortium. In addition to providing the above services, the District offers defensive driver, OSHA, and health-related training through its Safety and Training Center. The Center is located in Hartford's Union Station, which the District also owns and operates to serve Amtrak and intercity bus passengers. The District is also managing the Downtown Circulation Planning Project to develop pathways for Transit-Way vehicles and downtown Circulator buses. On behalf of the Capitol Region Council of Governments, the District is overseeing the bus shelter replacement and enhancement programs in several towns and park-and-ride lots.

SERVICE SUMMARY ►

76 paratransit buses operated through a subcontractor. 82 paratransit buses operated by municipalities and social service agencies. ADA service in 16 towns.

Greater Hartford TRANSIT DISTRICT

Operator GREATER HARTFORD TRANSIT DISTRICT
 Administrator's Name ARTHUR L. HANDMAN
 Administrator's Title EXECUTIVE DIRECTOR
 Address ONE UNION PLACE, HARTFORD, CT 06103
 Phone information number 860-247-5329
 ADA Reservations: 860-724-5340
 Fax number 860-549-3879
 E-mail ghstd@compuserve.com
 Web www.hartfordtransit.org



TRANSIT DISTRICT - GREATER HARTFORD

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 262,715	\$ 222,195	\$ 149,309	\$ 131,480	99.8%
expense	\$ 3,857,054	\$ 2,812,735	\$ 2,091,684	\$ 1,892,331	103.8%
net deficit	\$ 3,594,339	\$ 2,590,540	\$ 1,942,375	\$ 1,760,851	104.1%
cdot share	\$ 3,594,339	\$ 2,590,540	\$ 1,942,375	\$ 1,760,851	104.1%
passenger trips	145,478	116,782	93,793	85,693	69.8%
deficit/passenger	\$24.71	\$22.18	\$20.71	\$20.55	20.2%
cost/passenger	\$26.51	\$24.09	\$22.30	\$22.08	20.1%
operating ratio	6.8%	7.9%	7.1%	6.9%	

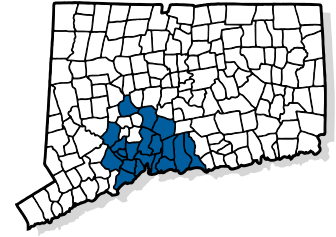
TRANSIT DISTRICT - GREATER HARTFORD

DIAL-A-RIDE OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 38,236	\$ 37,847	\$ 57,280	\$ 64,420	-40.6%
expense	\$ 3,424,680	\$ 3,129,358	\$ 3,227,885	\$ 2,843,187	20.5%
net deficit	\$ 3,386,444	\$ 3,091,511	\$ 3,170,605	\$ 2,778,767	\$21.9%
cdot share	\$ 634,911	\$ 740,835	\$ 740,835	\$ 740,835	-14.3%
passenger trips	311,289	354,590	346,663	353,560	-12.0%
deficit/passenger	\$10.88	\$8.72	\$9.15	\$7.86	38.4%
cost/passenger	\$11.00	\$8.83	\$9.31	\$8.04	36.8%
operating ratio	1.1%	1.2%	1.8%	2.3%	

Greater New Haven TRANSIT DISTRICT

Operator GREATER NEW HAVEN TRANSIT DISTRICT
 Administrator's Name DONNA K. CARTER
 Administrator's Title EXECUTIVE DIRECTOR
 Address 840 SHERMAN AVENUE, HAMDEN, CT 06514
 Phone information number 203-288-6282
 Fax number 203-288-7471
 E-mail myride@gnhtd.org
 Web www.gnhtd.org



SYSTEM PROFILE ►



Established in 1973, the Greater New Haven Transit District (GNHTD) is comprised of nine member municipalities. Services include an ADA complementary paratransit service program for 19 towns, provided under contract to CDOT, and a dial-a-ride transportation service provided to any person who has reached the age of 70 and resides in one of the member municipalities.

In 2002 GNHTD, along with its partners, the City of New Haven, the New Haven Clean Cities Coalition, the United Illuminating Company and the New Haven Savings Bank, implemented a downtown circulator service and an AM and PM parking shuttle utilizing GNHTD's fleet of four fully battery-operated zero emission vehicles.

An additional service, provided through the regional Job Access Program, transported low-income clients from the New Haven region to employment opportunities along the CT shoreline.

GNHTD continues to oversee an annual Small Vehicle Acquisition Program which affords other transit and municipal agencies, as well as CDOT through its 5310 program, the opportunity to "tack-on" to the procurement. Additionally, GNHTD oversees a regional bus shelter installation/replacement project and various transit enhancement projects.

SERVICE SUMMARY ►

32 paratransit vehicles operated in 19 towns. 4 electric trolley replica vehicles operated in downtown New Haven.

TRANSIT DISTRICT - GREATER NEW HAVEN

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 215,078	\$ 234,684	\$ 284,344	\$ 216,134	-0.5%
expense	\$ 2,951,078	\$ 2,865,582	\$ 2,758,443	\$ 2,380,509	24.0%
net deficit	\$ 2,736,000	\$ 2,630,898	\$ 2,474,099	\$ 2,164,375	26.4%
cdot share	\$ 2,736,000	\$ 2,630,898	\$ 2,470,000	\$ 1,898,965	44.1%
passenger trips	94,413	105,712	107,036	117,361	-19.6%
deficit/passenger	\$28.98	\$24.89	\$23.11	\$18.44	57.1%
cost/passenger	\$31.26	\$27.11	\$25.77	\$20.28	54.1%
operating ratio	7.3%	8.2%	10.3%	9.1%	

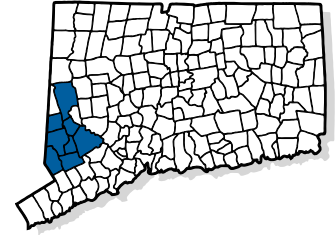
TRANSIT DISTRICT - GREATER NEW HAVEN

DIAL-A-RIDE OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 8,601	\$ 7,688	\$ 10,106	\$ 24,015	-64.2%
expense	\$ 120,545	\$ 88,192	\$ 103,548	\$ 399,584	-69.8%
net deficit	\$ 111,943	\$ 80,504	\$ 93,442	\$ 375,569	-70.2%
cdot share	\$ 84,226	\$ 60,654	\$ 60,612	\$ 255,835	-67.1%
passenger trips	10,089	6,713	6,830	7,489	34.7%
deficit/passenger	\$11.10	\$11.99	\$13.68	\$50.15	-77.9%
cost/passenger	\$11.95	\$13.14	\$15.16	\$53.36	-77.6%
operating ratio	7.1%	8.7%	9.8%	6.0%	

Housatonic Area Regional TRANSIT DISTRICT

Operator	HART
Administrator's Name	ERIC BERGSTRAESSER
Administrator's Title	EXECUTIVE DIRECTOR
Address	62 FEDERAL ROAD, DANBURY, CT 06810
Phone information number	203-748-2034
Fax number	203-744-0764
E-mail	info@hartct.org
Web	www.hartct.org



SYSTEM PROFILE ►



HART was founded in 1972 to regulate transportation resources in the Housatonic Region and began operation of transit services in 1982. The district operates urban fixed route, ADA paratransit, senior/disabled dial-a-ride, interstate commuter rail shuttles, job access services and a downtown Danbury trolley circulator.

During FY 2002, the District underwent a significant service expansion. HART began operation of a commuter shuttle service from the town of Ridgefield, Connecticut, to the Metro-North station in Katonah, New York, funded through the State Transportation Strategy Board (TSB). A second TSB-funded service, the Danbury-Norwalk Route 7 Link, was initiated between the Danbury and Norwalk central business districts. The Link service is operated jointly with the Norwalk Transit District.

In FY2003, an evening/Sunday/holiday job access service was started, serving Danbury and Bethel. This is the fourth job access route in the Housatonic Region.

The district carries over 140,000 passenger trips annually on services subsidized by sources other than CDOT. Funding sources include the Federal Transit Administration, New York State Department of Transportation, Connecticut Department of Social Services and member municipalities.

SERVICE SUMMARY ►

2 40-foot transit buses
 24 35-foot transit buses
 35 body-on-chassis buses
 2 trolley replica buses

15 fixed routes in 11 municipalities (8 CT, 3 NY)
 ADA paratransit service in 5 municipalities
 Senior/disabled dial-a-ride in 8 municipalities

Connecticut municipalities served:

Bethel, Brookfield, Danbury, New Fairfield, New Milford, Newtown, Norwalk, Ridgefield, Redding, Wilton.

New York municipalities served:

Bedford, Brewster, Lewisboro

Housatonic Area Regional TRANSIT DISTRICT

TRANSIT DISTRICT - HOUSATONIC AREA REGIONAL

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 447,866	\$ 457,999	\$ 451,792	\$ 430,337	4.1%
expense	\$ 1,947,953	\$ 2,023,248	\$ 1,925,249	\$ 1,811,945	7.5%
net deficit	\$ 1,500,087	\$ 1,565,249	\$ 1,473,457	\$ 1,381,608	8.6%
cdot share	\$ 1,305,010	\$ 1,273,180	\$ 1,274,557	\$ 1,200,123	8.7%
passenger trips	506,284	518,121	536,587	521,101	-2.8%
deficit/passenger	\$2.96	\$3.02	\$2.75	\$2.65	11.8%
cost/passenger	\$3.85	\$3.90	\$3.59	\$3.48	10.7%
operating ratio	23.0%	22.6%	23.5%	23.8%	

TRANSIT DISTRICT - HOUSATONIC AREA REGIONAL

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 6,079	\$ 6,375	\$ 6,601	\$ 6,110	-0.5%
expense	\$ 220,812	\$ 215,356	\$ 232,135	\$ 223,395	-1.2%
net deficit	\$ 214,733	\$ 208,981	\$ 225,534	\$ 217,285	-1.2%
cdot share	\$ 143,741	\$ 143,741	\$ 142,466	\$ 139,554	3.0%
passenger trips	6,156	6,375	6,601	6,110	0.8%
deficit/passenger	\$34.88	\$32.78	\$34.17	\$35.56	-1.9%
cost/passenger	\$35.87	\$33.78	\$35.17	\$36.56	-1.9%
operating ratio	2.8%	3.0%	2.8%	2.7%	

TRANSIT DISTRICT - ROUTE 7 LINK DANBURY-NORWALK

OPERATED BY HOUSATONIC AREA REGIONAL TRANSIT DISTRICT FAIRFIELD COUNTY INTERREGIONAL SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 17,629	\$ 5,357			
expense	\$ 130,632	\$ 45,834			
net deficit	\$ 113,003	\$ 40,477			
cdot share	\$ 113,003	\$ 40,477			
passenger trips	24,646	8,498			
deficit/passenger	\$4.59	\$4.76			
cost/passenger	\$5.30	\$5.39			
operating ratio	13.5%	11.7%			

*STARTED ON FEBRUARY 2002

TRANSIT DISTRICT - HARLEM LINE FEEDER, KATONAH SHUTTLE

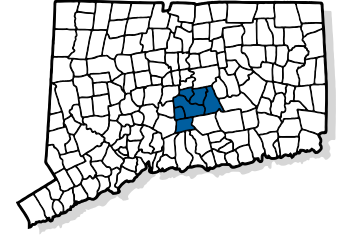
OPERATED BY HOUSATONIC AREA REGIONAL TRANSIT DISTRICT HARLEM LINE FEEDER BUS SERVICE

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 22,231	\$ 1,075			
expense	\$ 200,323	\$ 43,538			
net deficit	\$ 178,092	\$ 42,463			
cdot share	\$ 178,092	\$ 42,463			
passenger trips	22,264	3,468			
deficit/passenger	\$8.00	\$12.24			
cost/passenger	\$9.00	\$12.55			
operating ratio	11.1%	2.5%			

*STARTED ON APRIL 2002

Middletown Area TRANSIT

Operator	MIDDLETOWN AREA TRANSIT
Administrator's Name	THOMAS A. CHEESEMAN
Administrator's Title	ADMINISTRATOR
Address	340 MAIN STREET, MIDDLETOWN, CT 06457
Phone information number	860-346-0212
Fax number	860-347-8314
E-mail	tcheeseman@mttdct.org



SYSTEM PROFILE ►



Job Access

The M-Link Service, which connects the cities of Middletown and Meriden and serves Westfield Shopping Center and the Route 372 corridor in Cromwell, continued its modest growth in FY03. It remains one of the vital links in the regional economy, matching individuals with the geographical locations of jobs.

The Night Owl Service, which consists of two routes crossing the towns in North/South and East/West directions, saw a reduction in hours but nevertheless remains a vital ingredient in the economic vitality of the City of Middletown. Ridership should grow as major retail tenants continue to move into Middletown.

Urban Fixed Route

The Urban Fixed Route fleet was totally upgraded in FY03, with seven, new low-floor Gillig buses. They are more fuel-efficient and the marquee provides increased visibility for those who are visually impaired. The buses are equipped with ramps instead of lifts. Ridership showed a decrease due primarily to a depressed economy. However, we do expect a rebound in FY04.

Rural Fixed Route

Rural Fixed Route continued to be a vital ingredient in linking the rural suburbs with the urban areas in the region. Ridership dipped slightly in the beginning of the fiscal year but rebounded towards the end of the fiscal year.

ADA/Dial-A-Ride

FY03 saw continued modest growth in ridership, particularly in disabled riders. The District announced that a fare structure would be implemented in FY04.

SERVICE SUMMARY ►

7 2003 Gillig Low-Floors
 6 2003 Goshen Coaches
 2 2003 International Harvester Buses

Middletown Area TRANSIT

TRANSIT DISTRICT - MIDDLETOWN

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 231,726	\$ 218,382	\$ 216,939	\$ 205,379	12.8%
expense	\$ 1,152,641	\$ 1,111,709	\$ 1,055,441	\$ 969,550	18.9%
net deficit	\$ 920,915	\$ 893,327	\$ 838,502	\$ 764,171	20.5%
cdot share	\$ 633,965	\$ 618,502	\$ 643,714	\$ 583,011	8.7%
passenger trips	246,586	244,353	247,452	241,768	2.0%
deficit/passenger	\$3.73	\$3.66	\$3.39	\$3.16	18.2%
cost/passenger	\$4.67	\$4.55	\$4.27	\$4.01	16.6%
operating ratio	20.1%	19.6%	20.6%	21.2%	

TRANSIT DISTRICT - MIDDLETOWN

RURAL TRANSIT SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 14,485	\$ 16,175	\$ 20,583	\$ 20,302	-28.7%
expense	\$ 118,125	\$ 120,693	\$ 130,722	\$ 120,100	-1.6%
net deficit	\$ 103,640	\$ 104,517	\$ 110,139	\$ 99,799	3.8%
cdot share	\$ 34,201	\$ 30,398	\$ 36,387	\$ 31,172	9.7%
passenger trips	17,899	20,104	22,925	21,953	-18.5%
deficit/passenger	\$5.79	\$5.20	\$4.80	\$4.55	27.4%
cost/passenger	\$6.60	\$6.60	\$5.70	\$5.47	20.6%
operating ratio	12.3%	13.4%	15.7%	16.9%	

TRANSIT DISTRICT - MIDDLETOWN

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 38,243	\$ 30,302	\$ 30,568	\$ 29,896	27.9%
expense	\$ 219,334	\$ 197,827	\$ 211,315	\$ 184,496	18.9%
net deficit	\$ 181,091	\$ 167,525	\$ 180,747	\$ 154,600	17.1%
cdot share	\$ 125,219	\$ 125,219	\$ 85,732	\$ 97,278	28.7%
passenger trips	17,669	15,376	15,284	14,948	18.2%
deficit/passenger	\$10.25	\$10.90	\$11.83	\$10.34	-0.9%
cost/passenger	\$12.41	\$12.87	\$13.83	\$12.34	0.6%
operating ratio	17.4%	15.3%	14.5%	16.2%	

TRANSIT DISTRICT - MIDDLETOWN

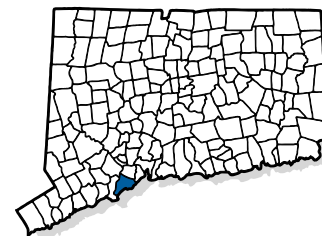
DIAL-A-RIDE OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue*					
expense	\$ 195,644	\$ 272,234	\$ 225,331	\$ 307,783	-36.4%
net deficit	\$ 195,644	\$ 272,234	\$ 225,331	\$ 307,783	-36.4%
cdot share	\$ 93,829	\$ 103,298	\$ 84,996	\$ 113,524	-17.3%
passenger trips	24,121	24,354	22,477	32,141	-25.0%
deficit/passenger	\$8.11	\$11.18	\$10.02	\$9.58	-15.3%
cost/passenger	\$8.11	\$11.18	\$10.02	\$9.58	-15.3%
operating ratio	0.0%	0.0%	0.0%	0.0%	

* MIDDLETOWN AREA TRANSIT DOES NOT CHARGE A FARE FOR DIAL-A-RIDE TRIPS.

Milford TRANSIT DISTRICT

Operator MILFORD TRANSIT DISTRICT
 Administrator's Name HENRY D. JADACH
 Administrator's Title EXECUTIVE DIRECTOR
 Address 259 RESEARCH DRIVE, MILFORD, CT 06460
 Phone information number 203-874-4507
 Fax number 203-882-0954
 E-mail hankoshay@aol.com
 Web www.milfordtransitdistrict.com



SYSTEM PROFILE ►



Created in 1977, the District celebrated its 25th anniversary of service in December 2002. The District is responsible for providing fixed route bus service and ADA/elderly and disabled van service in Milford. Newer services include a Job Access service from Milford to Norwalk and a Commuter Connection service to the Milford Rail Station. The District operates two rail stations and four commuter parking lots for New Haven Line commuters. The District also recently constructed and moved into a new 25,000 square foot administrative, maintenance and storage facility.

SERVICE SUMMARY ►

9 buses and 14 ADA paratransit vans serving several towns / 6 routes

TRANSIT DISTRICT - MILFORD

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 64,859	\$ 74,266	\$ 72,560	\$ 82,373	-21.3%
expense	\$ 653,965	\$ 732,374	\$ 705,656	\$ 675,695	-3.2%
net deficit	\$ 589,106	\$ 658,108	\$ 633,096	\$ 593,322	-0.7%
cdot share	\$ 438,156	\$ 428,819	\$ 418,957	\$ 404,212	8.4%
passenger trips	77,708	102,671	112,748	140,293	-44.6%
deficit/passenger	\$7.58	\$6.41	\$5.62	\$4.23	79.3%
cost/passenger	\$8.42	\$7.13	\$6.26	\$4.82	74.7%
operating ratio	9.9%	10.1%	10.3%	12.2%	

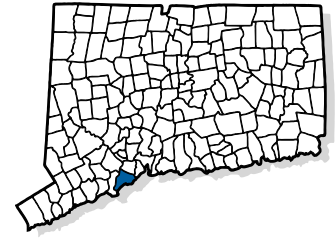
TRANSIT DISTRICT - MILFORD

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 305,231	\$ 256,305	\$ 288,100	\$ 221,645	37.7%
expense	\$ 660,172	\$ 520,016	\$ 531,357	\$ 471,260	40.1%
net deficit	\$ 354,941	\$ 263,711	\$ 243,257	\$ 249,615	42.2%
cdot share	\$ 170,809	\$ 170,809	\$ 192,012	\$ 166,478	2.6%
passenger trips	49,689	46,620	46,659	35,995	38.0%
deficit/passenger	\$7.14	\$5.66	\$5.21	\$6.93	3.0%
cost/passenger	\$13.29	\$11.15	\$11.39	\$13.09	1.5%
operating ratio	46.2%	49.3%	54.2%	47.0%	

Milford TRANSIT DISTRICT

Operator MILFORD TRANSIT DISTRICT
 Administrator's Name HENRY D. JADACH
 Administrator's Title EXECUTIVE DIRECTOR
 Address 259 RESEARCH DRIVE, MILFORD, CT 06460
 Phone information number 203-874-4507
 Fax number 203-882-0954
 E-mail hankoshay@aol.com
 Web www.milfordtransitdistrict.com



TRANSIT DISTRICT - MILFORD

DIAL-A-RIDE OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 133,718	\$ 109,405	\$ 121,851	\$ 95,441	40.1%
expense	\$ 282,931	\$ 222,138	\$ 225,775	\$ 201,416	40.5%
net deficit	\$ 149,213	\$ 112,733	\$ 103,924	\$ 105,975	40.8%
cdot share	\$ 35,103	\$ 38,645	\$ 38,645	\$ 37,113	-5.4%
passenger trips	20,659	19,884	19,833	15,479	33.5%
deficit/passenger	\$7.22	\$5.67	\$5.24	\$6.85	5.5%
cost/passenger	\$13.70	\$11.17	\$11.38	\$13.01	5.2%
operating ratio	47.3%	49.3%	54.0%	47.4%	

TRANSIT DISTRICT - WHEELER SHUTTLE

OPERATED BY MILFORD TRANSIT DISTRICT ENHANCED COMMUTER CONNECTION SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 4,344	\$ 1,130			
expense	\$ 77,400	\$ 34,200			
net deficit	\$ 73,056	\$ 33,070			
cdot share	\$ 73,056	\$ 33,070			
passenger trips	5,293	1,352			
deficit/passenger	\$13.80	\$24.46			
cost/passenger	\$14.62	\$25.30			
operating ratio	5.6%	3.3%			

*STARTED ON JANUARY 2002

TRANSIT DISTRICT - COASTAL LINK ENHANCEMENTS

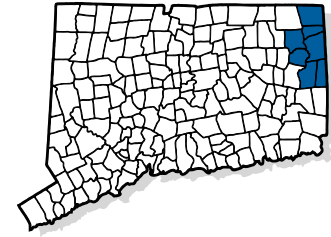
OPERATED BY MILFORD TRANSIT DISTRICT FAIRFIELD COUNTY INTERREGIONAL SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 38,484	\$ 15,165			
expense	\$ 103,045	\$ 41,699			
net deficit	\$ 64,561	\$ 26,534			
cdot share	\$ 64,561	\$ 26,534			
passenger trips	52,455	18,744			
deficit/passenger	\$1.23	\$1.42			
cost/passenger	\$1.96	\$2.22			
operating ratio	37.3%	36.4%			

*STARTED ON FEBRUARY 2002

Northeastern Connecticut TRANSIT DISTRICT

Operator NORTHEASTERN CONNECTICUT TRANSIT DISTRICT
 Administrator's Name JOHN J. FILCHAK
 Administrator's Title TRANSIT MANAGER
 Address 125 PUTNAM PIKE, P.O. BOX 759, DAYVILLE, CT 06241
 Phone information number 860-774-3902
 Fax number 860-779-2056
 E-mail john.neccog@snet.net



SYSTEM PROFILE ►



The Northeastern Connecticut Transit District has been serving the people of northeastern Connecticut for more than twenty years. The District operates flexible routes (fixed stops with deviations) in the towns of Brooklyn, Killingly, Putnam and Thompson, and two days a week in Pomfret, Monday through Friday. The District also has Saturday service. The District coordinates with local merchants and restaurants to offer riders money-saving coupons at various stops along the routes. Additionally, the District participates in the Job Access Program through the Eastern Connecticut Transportation Collaborative.

SERVICE SUMMARY ►

8 buses serving 5 towns, 8 runs daily, Monday-Friday, 2 Saturday runs

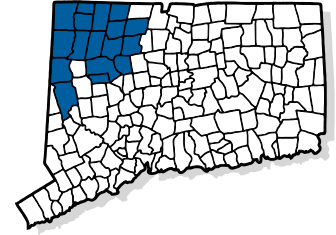
TRANSIT DISTRICT - NORTHEASTERN CONNECTICUT

RURAL TRANSIT SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 22,192	\$ 19,851	\$ 17,734	\$ 62,966	-64.8%
expense	\$ 416,508	\$ 373,186	\$ 294,031	\$ 310,556	34.1%
net deficit	\$ 394,316	\$ 351,903	\$ 276,297	\$ 247,590	59.3%
cdot share	\$ 109,149	\$ 88,546	\$ 79,205	\$ 67,848	60.9%
passenger trips	25,175	27,812	21,430	15,452	62.9%
deficit/passenger	\$15.66	\$12.65	\$12.89	\$16.02	-2.2%
cost/passenger	\$16.54	\$13.42	\$13.72	\$20.10	-17.7%
operating ratio	5.3%	5.3%	6.0%	20.3%	

Northwestern Connecticut TRANSIT DISTRICT

Operator NORTHWESTERN CONNECTICUT TRANSIT DISTRICT
 Administrator's Name CAROL L. DEANE
 Administrator's Title EXECUTIVE DIRECTOR
 Address 140 MAIN ST, TORRINGTON, CT 06790
 Phone information number 860-489-2535
 Fax number 860-489-3353
 E-mail cdeane8827@aol.com



SYSTEM PROFILE ►



The Northwestern Connecticut Transit District was formed in 1987 and provides service to sixteen towns. The District operates a deviated fixed route service and a rural dial-a-ride service in all towns. Five vehicles are used during deviated fixed route peak service and eight vehicles are used for rural transit dial-a-ride peak service. Two vehicles are used for the Job Access Program. Three years ago, the District changed its bus system throughout the service area by doubling service in certain towns, increasing the frequency of service to senior housing complexes and employing several marketing efforts. In the past year, the District has established a toll free number (1-866-906-7433) and installed "Intransit 2000" to dispatch all ride requests in the 16 area towns served.

SERVICE SUMMARY ►

16 buses serving 16 towns - 5 local routes
 5 day - 3 shift - Canaan - job access
 5 day - 1 shift - Torrington/Waterbury - job access

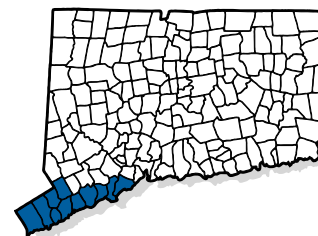
TRANSIT DISTRICT - NORTHWESTERN CONNECTICUT

RURAL TRANSIT SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 167,710	\$ 179,588	\$ 172,023	\$ 183,232	-8.5%
expense	\$ 698,055	\$ 679,415	\$ 712,199	\$ 651,253	7.2%
net deficit	\$ 530,345	\$ 499,827	\$ 540,176	\$ 468,021	13.3%
cdot share	\$ 169,770	\$ 131,287	\$ 149,329	\$ 141,575	19.9%
passenger trips	97,008	111,269	113,869	99,036	-2.0%
deficit/passenger	\$5.47	\$4.49	\$4.74	\$4.73	15.7%
cost/passenger	\$7.20	\$6.11	\$6.25	\$6.58	9.4%
operating ratio	24.0%	26.4%	24.2%	28.1%	

Norwalk TRANSIT DISTRICT

Operator	NORWALK TRANSIT DISTRICT
Administrator's Name	LOUIS SCHULMAN
Administrator's Title	ADMINISTRATOR
Address	275 WILSON AVENUE, NORWALK, CT 06854
Office number	203-299-5160
Phone information number	203-852-0000
Fax number	203-299-5166
E-mail	lschulman@norwalktransit.com
Web	www.norwalktransit.com



SYSTEM PROFILE ►



The Norwalk Transit District was established in 1974 and began operation in 1978. The District operates fixed route bus service within Norwalk and Westport; intertown fixed route bus service between Norwalk and Milford (Coastal Link) and between Norwalk and Danbury (Route 7 Link); complementary ADA service in Westport, Norwalk, Darien, Stamford and Greenwich; and intertown door-to-door services for the elderly and disabled, in seven of the eight towns and cities in the Southwest Region. The District also operates two rail shuttle service routes in Greenwich, three in Norwalk, and three in Westport.

During FY 2003, due to budget constraints, the District reduced fixed route service in Norwalk and eliminated one route. However, increased shuttle service was offered in Westport in response to the opening of a small college on the Norwalk Westport border.

SERVICE SUMMARY ►

The Norwalk Transit District has a fleet of 61 vehicles. In addition, the District has contracts with purchased transportation providers who add an additional 17 vehicles to the total. Therefore, the total fleet used to provide all of the following services are 78 vehicles. Vehicles are used in mixed applications, both fixed route and demand response, based on time of day.

The following are all of the services provided by the District:

Fixed Route

16 routes

25 vehicles

ADA and Elderly (Stamford and Westport)

ADA service

36 vehicles

Shuttles

14 routes

17 vehicles

Norwalk TRANSIT DISTRICT

TRANSIT DISTRICT - NORWALK

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 991,132	\$ 1,052,728	\$ 1,073,495	\$ 1,087,014	-8.8%
expense	\$ 3,701,411	\$ 3,895,596	\$ 3,751,211	\$ 3,747,330	-1.2%
net deficit	\$ 2,710,279	\$ 2,842,868	\$ 2,677,716	\$ 2,660,316	1.9%
cdot share	\$ 2,473,050	\$ 2,554,595	\$ 2,557,214	\$ 2,408,008	2.7%
passenger trips	876,987	1,032,901	1,371,575	1,267,730	-30.8%
deficit/passenger	\$3.09	\$2.75	\$1.95	\$2.10	47.3%
cost/passenger	\$4.22	\$3.77	\$2.73	\$2.96	42.8%
operating ratio	26.8%	27.0%	28.6%	29.0%	

TRANSIT DISTRICT - NORWALK

URBAN FIXED ROUTE SERVICE WESTPORT SERVICES

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 118,082	\$ 117,133	\$ 132,487	\$ 156,606	-24.6%
expense	\$ 773,513	\$ 825,877	\$ 760,068	\$ 754,242	2.6%
net deficit	\$ 655,431	\$ 708,744	\$ 627,581	\$ 597,636	9.7%
cdot share	\$ 465,275	\$ 453,926	\$ 458,945	\$ 427,879	8.7%
passenger trips	89,350	99,200	109,250	135,789	-34.2%
deficit/passenger	\$7.34	\$7.14	\$5.74	\$4.40	66.7%
cost/passenger	\$8.66	\$8.33	\$6.96	\$5.55	55.9%
operating ratio	15.3%	14.2%	17.4%	20.8%	

TRANSIT DISTRICT - NORWALK

ADA OPERATIONS NORWALK AREA

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 142,150	\$ 146,956	\$ 158,253	\$ 134,338	5.8%
expense	\$ 982,007	\$ 1,001,730	\$ 827,098	\$ 769,094	27.7%
net deficit	\$ 839,857	\$ 854,774	\$ 668,845	\$ 634,756	32.3%
cdot share	\$ 286,115	\$ 286,115	\$ 279,773	\$ 277,782	3.0%
passenger trips	32,957	33,350	31,521	30,871	6.8%
deficit/passenger	\$25.48	\$25.63	\$21.22	\$20.56	23.9%
cost/passenger	\$29.80	\$30.04	\$26.24	\$24.91	19.6%
operating ratio	14.5%	14.7%	19.1%	17.5%	

TRANSIT DISTRICT - NORWALK

ADA OPERATIONS STAMFORD AREA

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 43,679	\$ 50,054	\$ 60,679	\$ 54,970	-20.5%
expense	\$ 783,021	\$ 698,141	\$ 617,568	\$ 629,226	24.4%
net deficit	\$ 739,342	\$ 648,087	\$ 556,889	\$ 574,256	28.7%
cdot share	\$ 739,342	\$ 648,087	\$ 556,888	\$ 574,256	28.7%
passenger trips	22,525	25,098	26,262	27,672	-18.6%
deficit/passenger	\$32.82	\$25.82	\$21.21	\$20.75	58.2%
cost/passenger	\$34.76	\$27.82	\$23.52	\$22.74	52.9%
operating ratio	5.6%	7.2%	9.8%	8.7%	

Norwalk TRANSIT DISTRICT

TRANSIT DISTRICT - NORWALK

ADA OPERATIONS WESTPORT AREA

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 10,488	\$ 11,924	\$ 12,438	\$ 13,708	-23.5%
expense	\$ 181,693	\$ 177,279	\$ 157,699	\$ 159,437	14.0%
net deficit	\$ 171,205	\$ 165,355	\$ 145,261	\$ 145,729	17.5%
cdot share	\$ 56,650	\$ 56,650	\$ 58,655	\$ 55,000	3.0%
passenger trips	5,555	6,000	5,596	7,028	-21.0%
deficit/passenger	\$30.82	\$27.56	\$25.96	\$20.74	48.6%
cost/passenger	\$32.71	\$29.55	\$28.18	\$22.69	44.2%
operating ratio	5.8%	6.7%	7.9%	8.6%	

TRANSIT DISTRICT - GREENWICH SHUTTLE

ADMINISTERED BY NORWALK TRANSIT DISTRICT

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 54,816	\$ 50,833	\$ 43,913	\$ 39,396	39.1%
expense	\$ 182,917	\$ 186,104	\$ 156,363	\$ 140,510	30.2%
net deficit	\$ 128,101	\$ 135,271	\$ 112,450	\$ 101,114	26.7%
cdot share	\$ 128,101	\$ 135,271	\$ 112,450	\$ 101,114	26.7%
passenger trips	53,847	56,725	51,485	43,734	23.1%
deficit/passenger	\$2.38	\$2.38	\$2.18	\$2.31	2.9%
cost/passenger	\$3.40	\$3.28	\$3.04	\$3.21	5.7%
operating ratio	30.0%	27.3%	28.1%	28.0%	

TRANSIT DISTRICT - NORWALK COMMUTER SHUTTLE

ADMINISTERED BY NORWALK TRANSIT DISTRICT

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 58,493	\$ 68,704	\$ 38,503	\$ 30,777	90.1%
expense	\$ 166,917	\$ 185,642	\$ 145,133	\$ 132,236	26.2%
net deficit	\$ 108,424	\$ 116,939	\$ 106,630	\$ 101,459	6.9%
cdot share	\$ 108,424	\$ 116,939	\$ 106,630	\$ 101,459	6.9%
passenger trips	41,048	42,524	37,278	34,694	18.3%
deficit/passenger	\$2.64	\$2.75	\$2.86	\$2.92	-9.7%
cost/passenger	\$4.07	\$4.37	\$3.89	\$3.81	6.7%
operating ratio	35.0%	37.0%	26.5%	23.3%	

TRANSIT DISTRICT - WESTPORT ROAD SHUTTLE

ADMINISTERED BY NORWALK TRANSIT DISTRICT ENHANCED COMMUTER CONNECTION SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 8,280	\$ 2,578			
expense	\$ 34,088	\$ 10,881			
net deficit	\$ 25,808	\$ 8,303			
cdot share	\$ 25,808	\$ 8,303			
passenger trips	8,368	2,398			
deficit/passenger	\$3.08	\$3.46			
cost/passenger	\$4.07	\$4.54			
operating ratio	24.3%	23.7%			

*STARTED ON MARCH 2002

Norwalk TRANSIT DISTRICT

TRANSIT DISTRICT - COASTAL LINK ENHANCEMENTS

ADMINISTERED BY NORWALK TRANSIT DISTRICT FAIRFIELD COUNTY INTERREGIONAL SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 34,877	\$ 14,865			
expense	\$ 93,993	\$ 36,631			
net deficit	\$ 59,116	\$ 21,766			
cdot share	\$ 59,116	\$ 21,766			
passenger trips	36,280	16,563			
deficit/passenger	\$1.63	\$1.31			
cost/passenger	\$2.59	\$2.21			
operating ratio	37.1%	40.6%			

*STARTED ON FEBRUARY 2002

TRANSIT DISTRICT - ROUTE 7 LINK DANBURY-NORWALK

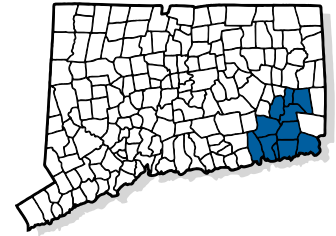
ADMINISTERED BY NORWALK TRANSIT DISTRICT FAIRFIELD COUNTY INTERREGIONAL SERVICES

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 11,568	\$ 3,844			
expense	\$ 168,416	\$ 65,187			
net deficit	\$ 156,848	\$ 61,343			
cdot share	\$ 150,997	\$ 61,343			
passenger trips	9,979	3,648			
deficit/passenger	\$15.72	\$16.82			
cost/passenger	\$16.88	\$17.87			
operating ratio	6.9%	5.9%			

*STARTED ON FEBRUARY 2002

Southeast Area TRANSIT DISTRICT

Operator
SOUTHEAST AREA TRANSIT DISTRICT
Administrator's Name
JOSEPH M. VARNEKE
Administrator's Title
GENERAL MANAGER
Address
260 MILITARY HIGHWAY, PRESTON, CT 06365
Phone information number
860-886-2631
Fax number
860-886-6097
E-mail
jvarneke@sbcglobal.net



SYSTEM PROFILE ►



The Southeast Area Transit District was formed in December of 1975 and began providing service in April 1980. Fixed route bus service is provided to nine member towns, along with ADA complementary paratransit service. SEAT also operates through four non-member towns. During its weekday peak periods, SEAT uses as many as twenty fixed-route buses and four paratransit vehicles. Currently, SEAT contracts with Foxwoods Resort Casino and Amtrak to provide "thruway" service to the New London train station, area hotels, and Foxwoods.

SERVICE SUMMARY ►

25 buses serving 13 towns on 20 routes

TRANSIT DISTRICT - SOUTHEAST AREA

URBAN FIXED ROUTE SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 806,358	\$ 882,542	\$ 919,596	\$ 833,423	-3.2%
expense	\$ 3,148,123	\$ 2,918,533	\$ 2,736,886	\$ 2,704,301	16.4%
net deficit	\$ 2,341,765	\$ 2,035,990	\$ 1,817,290	\$ 1,870,878	25.2%
cdot share	\$ 1,689,420	\$ 1,648,214	\$ 1,673,175	\$ 1,553,636	8.7%
passenger trips	669,593	724,075	972,462	851,568	-21.4%
deficit/passenger	\$3.50	\$2.81	\$1.87	\$2.20	59.2%
cost/passenger	\$4.70	\$4.03	\$2.81	\$3.18	48.0%
operating ratio	25.6%	30.2%	33.6%	30.8%	

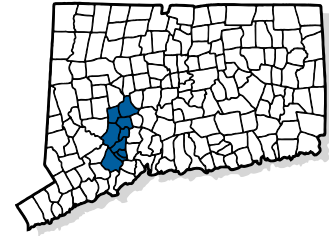
TRANSIT DISTRICT - SOUTHEAST AREA

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 9,149	\$ 7,443	\$ 7,557	\$ 7,094	29.0%
expense	\$ 208,355	\$ 227,107	\$ 208,109	\$ 212,564	-2.0%
net deficit	\$ 199,206	\$ 219,664	\$ 200,552	\$ 205,470	-3.0%
cdot share	\$ 131,362	\$ 186,617	\$ 183,425	\$ 181,182	-27.5%
passenger trips	2,333	2,870	2,918	2,933	-20.5%
deficit/passenger	\$85.39	\$76.54	\$68.73	\$70.05	21.9%
cost/passenger	\$89.31	\$79.13	\$71.32	\$72.47	23.2%
operating ratio	4.4%	3.3%	3.6%	3.3%	

Valley TRANSIT DISTRICT

Operator VALLEY TRANSIT DISTRICT
 Administrator's Name JOY THOMPSON
 Administrator's Title EXECUTIVE DIRECTOR
 Address 41 MAIN STREET, DERBY, CT. 06418
 Phone information number 203-735-6824
 Fax number 203-735-0277
 E-mail joy@valleytransit.org



SYSTEM PROFILE ►



Operating service since 1972, Valley Transit District's primary responsibility is to provide dial-a-ride service. The dial-a-ride service was and continues to be operated by the District along with ADA complementary paratransit service. Four towns are served throughout the Valley area, with the use of fifteen vehicles, on average, during peak service hours. The District contracts with the WorkPlace of Bridgeport, to provide shuttle service connecting with the Greater Bridgeport Transit Authority, Route 15, bus service. This shuttle service provides riders better access to employers in the corridor. Valley Transit District also participates in the Job Access Reverse Commute Program through the Regional Growth Connection in Greater New Haven.

SERVICE SUMMARY ►

18 lift equipped vehicles serving 4 towns

TRANSIT DISTRICT - VALLEY

URBAN SERVICE PARATRANSIT OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 283,321	\$ 258,119	\$ 307,381	\$ 281,726	0.6%
expense	\$ 953,963	\$ 931,951	\$ 1,034,105	\$ 912,874	4.5%
net deficit	\$ 670,642	\$ 673,832	\$ 726,724	\$ 631,148	6.3%
cdot share*	\$ 660,708	\$ 665,432	\$ 673,676	\$ 702,740	-6.0%
passenger trips	86,601	98,466	106,592	86,694	-0.1%
deficit/passenger	\$7.74	\$6.84	\$6.82	\$7.28	6.4%
cost/passenger	\$11.02	\$9.46	\$9.70	\$10.53	4.6%
operating ratio	29.7%	27.7%	29.7%	30.9%	

* DIFFERENCE B/T DEFICIT AND CDOT SHARE (SFY 00) OF \$71,592 WAS APPLIED TOWARDS ADA OPERATIONS DEFICIT.

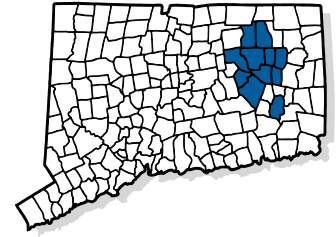
TRANSIT DISTRICT - VALLEY

ADA OPERATIONS

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 31,346	\$ 28,382	\$ 31,652	\$ 44,358	-29.3%
expense	\$ 177,082	\$ 134,933	\$ 141,161	\$ 189,713	-6.7%
net deficit	\$ 145,736	\$ 106,551	\$ 109,509	\$ 145,355	0.3%
cdot share	\$ 130,575	\$ 106,551	\$ 109,413	\$ 50,000	161.2%
passenger trips	15,873	14,191	15,826	22,179	-28.4%
deficit/passenger	\$9.18	\$7.51	\$6.92	\$6.55	40.1%
cost/passenger	\$11.16	\$9.51	\$8.92	\$8.55	30.4%
operating ratio	17.7%	21.0%	22.4%	23.4%	

Windham Region TRANSIT DISTRICT

Operator	WINDHAM REGION TRANSIT DISTRICT
Administrator's Name	MELINDA PERKINS
Administrator's Title	TRANSIT ADMINISTRATOR
Address	968 MAIN STREET, WILLIMANTIC, CT 06226
Phone information number	860-456-2223
Fax number	860-456-1235
E-mail	wrtd@snet.net
Web	www.wrtd.cjb.net



SYSTEM PROFILE ►



Formed in 1979, the Windham Region Transit District operates rural fixed-route bus service, demand-response service and ADA service throughout ten towns. During peak hours, these services are provided with three fixed-route vehicles and seven paratransit vehicles.

The District is also working with other agencies in eastern Connecticut on a Job Access transportation demonstration project. The Job Access program has provided transportation for employment, childcare and training in rural areas of eastern CT which were not serviced by public transportation. The Northeast Van Service provides Job Access transportation to all employers, childcare facilities and job training sites in the 20-town northeast region. This provides transportation for employees to an employer within a 15-mile radius of their residence or pickup point. The Storrs-Willimantic service has 27 fixed stops in each direction along the route between Willimantic, Mansfield and Storrs. This provides access to employers and childcare facilities along the route. The Route 32 Willimantic-Norwich service is a flag stop service which allows access to all the employment and childcare facilities along the route. This service is accessible to over 216 employers directly on the route as well as all sites within walking distance of the route. Ridership on Job Access services since initiated in 1999 are as follows: The Northeast Van Service has averaged 895 rides per month during the 46 months of operation. This allows 50 individuals transportation to work and work-related training. The Route 32 Commuter Service has been operating since December 1999 and has provided 52,701 rides during 48 months of operation. The Storrs-Willimantic Job Access service has provided 41,438 rides during 48 months of operation.

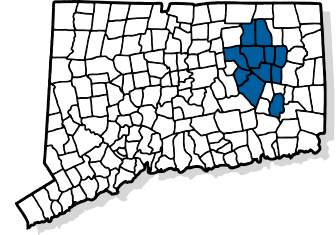
In FY 2003 six vehicles were replaced, and one bus is due for replacement later this fiscal year.

SERVICE SUMMARY ►

5 buses and 21 paratransit vehicles serving 10 towns on 2 fixed routes and 1 job access route

Windham Region TRANSIT DISTRICT

Operator WINDHAM REGION TRANSIT DISTRICT
 Administrator's Name MELINDA PERKINS
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TRANSIT DISTRICT - WINDHAM REGION

RURAL TRANSIT SERVICE

	SFY 2003	SFY 2002	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 88,361	\$ 107,956	\$ 91,258	\$ 87,925	0.5%
expense	\$ 860,912	\$ 858,029	\$ 796,167	\$ 659,688	30.5%
net deficit	\$ 772,551	\$ 750,072	\$ 704,909	\$ 571,763	35.1%
cdot share	\$ 250,467	\$ 187,054	\$ 203,598	\$ 185,935	34.7%
passenger trips	94,344	108,882	123,116	111,212	-15.2%
deficit/passenger	\$8.19	\$6.89	\$5.73	\$5.14	59.3%
cost/passenger	\$9.13	\$7.88	\$6.47	\$5.93	53.8%
operating ratio	10.3%	12.6%	11.5%	13.3%	

TRANSIT DISTRICT - WINDHAM REGION

ADA OPERATIONS

	SFY 2003	SFY 2002*	SFY 2001	SFY 2000	% CHANGE 00-03
revenue	\$ 4,985	\$ 4,984	\$ 4,521	\$ 3,123	56.6%
expense	\$ 52,010	\$ 54,424	\$ 53,041	\$ 38,632	34.6%
net deficit	\$ 47,025	\$ 49,439	\$ 48,519	\$ 35,510	32.4%
cdot share	\$ 23,020	\$ 0	\$ 22,350	\$ 18,978	21.3%
passenger trips	3,462	3,293	3,068	2,147	61.2%
deficit/passenger	\$13.58	\$15.01	\$15.81	\$16.54	-17.9%
cost/passenger	\$15.02	\$16.53	\$17.29	\$17.99	-16.5%
operating ratio	9.6%	9.2%	8.5%	8.1%	

*MATCHED WITH \$23,020 SECTION 5311 FEDERAL FUNDS.